USEFUL INFORMATION: COVID-19

1. **Phone numbers:**

   **112** – National emergency phone line

   **058/602 724** – phone number of **Dobrich Municipality** about:
   - signals about people who have come back to Bulgaria from risk countries
   - information about living alone old people who need any type of care, disabled people who need help, people in disadvantaged situation, etc.

   **Regional health Inspectorate Dobrich:**
   - **058/655 536** – questions about health issues and health problems (8,30 am to 17,00 pm on working days)
   - **058/655 502** – complaints, administrative procedures, etc. (8,30 am to 17,00 pm on working days)

   **Regional Health Insurance Fund Dobrich:**
   - **058/654 500** – questions and basic information (9,00 am to 17,30 pm on working days)
   - **058/654 540, 058/654 541** – questions about services at the pharmacies (9,00 am to 17,30 pm on working days)
   - **058/654 520, 058/654 521** – questions about non-hospital care (9,00 am to 17,30 pm on working days)
   - **058/654 531, 058/654 534** – questions about hospital care (9,00 am to 17,30 pm on working days)

2. **Dobrich Municipality strongly recommends the use of e-services in case its citizens need any type of documents or in case they would like to contact the municipality.**

   There are two options from which a person can choose when they need e-services supported by the municipality and the government:
   - [http://www.dobrich.bg/bg/info_pages/114](http://www.dobrich.bg/bg/info_pages/114) - which is the platform for electronic services of Dobrich Municipality
   - [https://edelivery.egov.bg/](https://edelivery.egov.bg/) - which is the centralized platform for electronic services of the government of Republic of Bulgaria and could be used for e-services within Dobrich Municipality as well

3. **Additional information:**

   - According to several orders of the Minister of Health of Bulgaria, the government of Bulgaria declared a state of emergency for the period from 13.03.2020 to 13.04.2020. The cities are in a lockdown. Therefore, there are checkpoints at every exit of the city
of Dobrich. Every person who needs to travel to and from Dobrich should provide his or her ID card and a completed declaration. You can download and print the declaration form the official website of Ministry of Interior: https://bit.ly/2xCVZvV

- Because of the lockdown, all restaurants and pubs in Dobrich are closed. Most of them provide home delivery. Schools, nurseries and kindergartens are also closed. Moreover, there are strict rules for visiting the supermarkets such as Kaufland and Lidl. People aged 60 and above are obliged to visit the shops from 8.30 am to 10.30 am (according to an order of the Minister of Health).

4. **Summary of some of the important orders of the Government**

   ➢ **Bulgarian Cabinet to ask Parliament to extend State of Emergency to May 13**

   Bulgaria’s Government decided at its sitting on April 1 to ask the National Assembly to extend the State of Emergency, declared on March 13 in response to the Covid-19 pandemic, by one month to May 13.

   Bulgaria was making every effort possible to limit the spread of the novel coronavirus, but the full extent of the crisis could not yet be assessed. The pressure on the healthcare system could only be reduced by extending the social distancing measures, the Cabinet said in a statement.

   The statement noted that the European Centre for Disease Prevention and Control currently assesses that the risk of severe disease associated with Covid-19 was moderate for the general population, but to keep it at that level, EU member states have to implement strict and effective anti-epidemic measures.

   The expert conclusions are that the healthcare systems of EU member states will reach their current maximum capacity, which is why the Cabinet was asking Parliament to extend the State of Emergency, the statement said.

   Bulgaria’s National Assembly currently has no scheduled sittings, having suspended all activity, except in cases of legislation related to the State of Emergency.

   Parliament was due to sit on April 2 to discuss the 2020 Budget Act revision approved by the Cabinet, earlier this week, but that has been cancelled after an MP tested positive for Covid-19 late on March 31.

   All MPs were due to undergo testing on April 1, followed by Parliament staff on April 2. Parliamentary group leaders met on April 1 to discuss the scheduling of National Assembly sittings going forward but were unable to reach a decision, Bulgarian National Television reported.
ORDER
No. RD-01-154/26 March 2020

Pursuant to Article 63 of the Health Act and in connection with a decision of the National Assembly for declaration of a state of emergency on the territory of the Republic of Bulgaria and the spread of the COVID-19 disease on a global scale and the pandemic declared by the World Health Organization and the recommendations of the National Operations Staff established under Order No. R-37/26 February 2020 of the Prime Minister of the Republic of Bulgaria,

*Please, notice that the text below is a brief summary of the order, not the order itself*

Bulgaria’s Health Minister Kiril Ananiev issued on March 26 an order extending the duration of all anti-epidemic measures until April 12 inclusive, the order says.

April 13 is the current date for the end of the State of Emergency voted by the National Assembly on March 13.

In shopping malls, payment service providers will be allowed to open, only in strict compliance with sanitary and hygiene requirements, including disinfection, ventilation and coaching for personal hygiene of staff, provision of personal protective equipment and prevention of employees working if they show signs of acute contagious diseases.

The crisis staff had recommended that everyone arriving in Bulgaria from abroad be placed under 14-day quarantine. This should also apply to foreigners, who should declare where they would spend the 14 days.

All Bulgarians entering Greece must have a document in Greek certifying that they are employed in the country or own real estate there. The requirement does not apply to lorry drivers.

The service for issuing personal documents will continue working so that people may apply for new documents before the end of the six-month term.

Foreign nationals who should leave the country because of the end of their three-month term of stay may apply to the Migration Directorate for permission for the deadline to be extended.

Bulgaria orders shutdown of kindergartens, shops and restaurants until April 12

Bulgaria’s Health Ministry said on March 13 that it was ordering a shutdown of kindergartens and schools, as well as shops, restaurants and entertainment establishments, until April 12. Supermarkets and pharmacies would remain open.

The order was prompted by the worsening epidemic situation in the country, which prompted Parliament to declare a state of emergency on March 13, the ministry said. The anti-epidemic measures were line with the recommendations of the national Covid-19 crisis staff.
All public events were banned, including sports and cultural events. The ministry went on to list cinemas, theatres, concert venues, sports and spa centres, as well as gyms as being affected.

Schools and kindergartens would suspend all activities, including extra-curricular ones.

Employers were advised to let their employees, when possible, to work from home. If not, they were instructed to put in place anti-epidemic measures, including disinfection of premises, keeping people with symptoms of infectious disease away from their premises, and hygiene training for their employees.

All medical consultations, planned surgeries and visitation in hospitals were also being suspended, the ministry said.